- (D) A statement informing the applicant of the right to seek judicial relief in Federal District Court.
- (ii) If the appeal is granted, advise the individual and provide access to the record sought.
- (d) Final action, time limits, and documentation. (1) The written appeal notification granting or denying access is the final agency action on the initial request for access.
- (2) All appeals shall be processed within 30 working days, excluding Federal holidays, of receipt, unless the appeal authority finds that an adequate review cannot be completed within that period. If additional time is needed, notify the applicant in writing, explaining the reason for the delay and when the appeal will be completed.
- (3) All actions on appeals must be documented in the Privacy Act case file
- (e) Denial of appeal by the agency's failure to act. An individual may consider his or her appeal denied if the appeal authority fails:
- (1) To take final action on the appeal within 30 working days, excluding Federal holidays, of receipt when no extension of time notice was given; or
- (2) To take final action within the period established by the extension of time notice.
- (f) Denying access to Office of Personnel Management (OPM) records held by the agency. (1) The records in all systems of records maintained in accordance with the OPM Government-wide system notices are only in the temporary custody of the agency.
- (2) All requests for access to these records must be processed in accordance with the OPM Federal Personnel Manual as well as DCAA Manual 1400.19, "DCAA Personnel Management Manual."
- (3) When DCAA initially denies access to a record in an OPM Government-wide system, the agency shall instruct the individual to direct any appeal to the Assistant Director for Workforce Information, Personnel Systems and Oversight Group, Office of Personnel Management, 1900 E Street, NW, Washington, DC 20415-0001.

§317.33 Privacy Act case files.

- (a) Documents used in processing notification, access, and amendment requests made under the Privacy Act or this part shall be filed in a Privacy Act case file established for each request, not in the record to which they pertain.
- (b) Privacy Act case files should contain the following information:
- (1) The request to be notified if a system of records contains a record pertaining to the individual and the request for access and amendment.
- (2) Approval, denial, request for appeal, action on appeal, coordination action, and other documents relating to the request; and
- (3) Documentation of reasons for exceeding the established time limits for processing the request.
- (c) The Privacy Act case file shall not contain a copy of the record and shall not be used to make any determination about the individual, other than determinations about the Privacy Act request.
- (d) The case file shall be used only to process requests and provide statistics such as for the annual report required by the Privacy Act.

Subpart E—Amendment of Records

§ 317.40 Individual review and amendment.

Individuals are encouraged to review periodically the information maintained about them in systems of records, and to avail themselves of the amendment procedures established by this part.

§317.41 Amending records.

(a) Right to request amendment. An individual may request the amendment of any record retrieved by his or her personal identifier from a system of records, unless the system has been exempted from the amendment procedures. See §317.133. Amendments are limited to correcting factual matters, not matters of opinion such as those contained in evaluations of promotion potential and performance appraisals.

⁹See footnote 1 to §317.1(a).

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- (b) Written amendment request. The agency may require that amendment requests be in writing; however, this requirement shall not be used merely to discourage individuals from requesting valid amendments or to burden needlessly the amendment process. Only written amendment requests must be documented in the Privacy Act case file.
- (c) Content of amendment request. An amendment request must include:
- (1) A description of the information to be amended.
 - (2) The reason for the amendment.
- (3) The type of amendment action sought (deletion, correction, or addition): and
- (4) Copies of available documentary evidence supporting the request.

§317.42 Burden of proof.

The individual must provide adequate support for the request.

§317.43 Verifying identity.

The individual may be required to provide identification to prevent the inadvertent or intentional amendment of another's record.

§317.44 Limits on amending judicial and quasi-judicial evidence and findings.

This part does not permit the alteration of evidence presented in the course of judicial or quasi-judicial proceedings. Amendments to such records must be made in accordance with procedures established for such proceedings. This part does not permit a collateral attack on a judicial or quasi-judicial finding; however, it may be used to challenge the accuracy of recording the finding in a system of records.

§317.45 Standards for amendment request determinations.

The record which the individual requests to be amended must meet agency recordkeeping standards. The record must be accurate, relevant, timely, complete, and necessary. If the record in its present state does not meet each of the criteria, the amendment request shall be granted to the extent necessary to meet them.

§317.46 Time limits.

Within 10 working days, excluding Federal holidays, of receiving an amendment request, provide the individual a written acknowledgment of the request. If action on the amendment request is completed within the 10 working days and the individual is so informed, no separate acknowledgment is necessary. The acknowledgment must clearly identify the request and advise the individual when to expect notification of the completed action. Only under exceptional circumstances shall more than 30 working days, excluding Federal holidays, be required to complete the action on an amendment request. If a completed action takes longer than 30 working days, the delay must be explained fully in the Privacy Act case file.

§317.47 Granting an amendment request in whole or in part.

- (a) *Notify the requester.* To the extent the amendment request is granted, the individual shall be notified and make the appropriate amendment.
- (b) Notify previous recipients. All previous recipients of the information (as reflected in the disclosure accounting records) should be notified that the amendment has been made and provide each a copy of the amended record. Recipients who are known to be no longer retaining the record need not be advised of the amendment. If it is known that other DoD components or other Federal Agencies have been provided the information that was amended, or if the individual requests that other DoD components or other Federal agencies be notified, provide the notification even if those components or agencies are not listed in the disclosure accounting.
- (c) *Documentation*. The action should be documented in the Privacy Act case file if the request for amendment was in writing.

§317.48 Denying an amendment request in whole or in part.

(a) If the amendment request is denied in whole or in part, the individual should be promptly notified in writing